



## Terms of Use

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### How we use the information we collect

Personal information that visitors submit to our sites is used only for the purpose for which it is submitted unless we disclose other uses at the time of collection. Copies of correspondence sent from the web site that may contain personal information are stored as archives for record-keeping and back-up purposes only. You should be aware that we may use your email address to contact you in the future. We will not sell or pass on your details to third parties.

### Links to other websites

Branches Lifestyle Support provides links on the website to other websites that are not under its control. It is not responsible for the contents of any linked website, or any link contained in a linked website, or any changes or updates to such websites. These links are provided for reference only and are not intended as an endorsement by Branches Lifestyle Support.

### Changes to this statement

This statement may be amended from time to time and the amended version will be posted on this website.

### **Security Policy**

Branches Lifestyle Support uses the eWAY Payment Gateway for its online credit card transactions. eWAY processes online credit card transactions for thousands of Australian merchants, providing a safe and secure means of collecting payments via the Internet. All online credit card transactions performed on this site using the eWAY gateway are secured payments.

- Payments are fully automated with an immediate response.
- Branches Lifestyle Support or any outside party cannot view your complete credit card number.
- All transactions are performed under 128 Bit SSL Certificate.
- All transaction data is encrypted for storage within eWAY's bank-grade data centre, further protecting your credit card data.
- eWAY is an authorised third party processor for all the major Australian banks.
- eWAY at no time touches your funds; all monies are directly transferred from your credit card to the merchant account held by Branches Lifestyle Support.

**For more information about eWAY and online credit card payments, please**

visit [www.eWAY.com.au](http://www.eWAY.com.au)

### **Donation Delivery Policy**

After making your donation online, you will receive an email confirmation from eWAY containing your donation details (if you have provided your email address). We will normally confirm receipt of your donation within a few minutes of ordering.

### **Online Donation Branches Lifestyle Support/eWay Refund Policy**

All one-off donations are non-refundable.

If you have signed up for a monthly donation to automatically direct debit from your account, and want to terminate this, please email [branches@tpg.com.au](mailto:branches@tpg.com.au) stating your name and the amount you have agreed to donate per month.



Our donations are processed through the secure online eWay gateway.